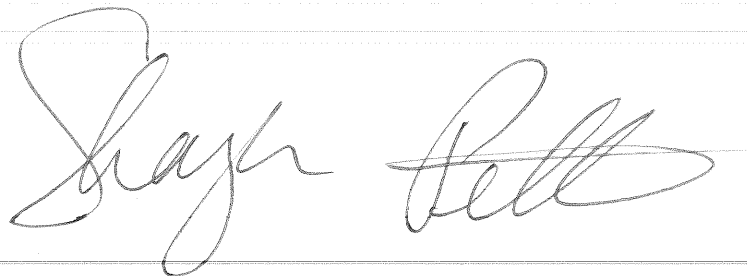


**THERE ARE NO WRITTEN
OR EMAIL
CORRESPONDENCE
COMPLAINTS REGARDING
VIDEO SERVICE
DURING THE MONTH OF
NOVEMBER 2015**

A handwritten signature in black ink, appearing to read "Shay Bell", is written over a horizontal line.